

Fwd: Factual errors & request for a proper correction

1 minute ago 3:32 PM

From VIVIAN KRAUSE

To VIVIAN KRAUSE

Begin forwarded message:

From: Sandy Garossino <sandy@thevancouverobserver.com>

Date: April 27, 2015 2:49:13 PM

To: VIVIAN KRAUSE <vivian.krause@me.com>, Linda Solomon Wood <linda@thevancouverobserver.com>

Subject: Re: Factual errors & request for a proper correction

With respect, Vivian, Linda took the steps she considered justified and appropriate, and I won't revisit her judgment.

Kindly,

Sandy

On Mon, Apr 27, 2015 at 2:38 PM VIVIAN KRAUSE <vivian.krause@me.com> wrote:

Sandy,

Because you are the Editor-in-Chief, I believe that it is your responsibility to ensure the factual accuracy of the articles that are currently published at that The Vancouver Observer's web-site.

Please re-consider my requests.

Sincerely,
Vivian Krause

On Apr 27, 2015, at 14:29, Sandy Garossino <sandy@thevancouverobserver.com> wrote:

Dear Vivian,

Linda Solomon is the CEO of Observer Media Group and was the Editor-in-Chief at the time this issue arose.

She is your point of contact on all issues arising out of stories published during her tenure, and I believe has made her final decision on this matter.

Thank you,

Sandy

On Mon, Apr 27, 2015 at 2:19 PM VIVIAN KRAUSE <vivian.krause@me.com> wrote:

Ms. Garossino,

Please see the attached.

Sincerely,
Vivian Krause

Begin forwarded message:

From: VIVIAN KRAUSE <vivian.krause@me.com>
Date: April 22, 2015 10:17:07 AM
To: Linda Solomon Wood <linda@thevancouverobserver.com>
Subject: Tweets still not deleted & proper correction still not published

Ms. Solomon Wood,

The errors that I pointed out more than a week ago have still not been corrected and a proper correction has still not been published. By failing to issue a proper correction, The Vancouver Observer is refusing to set the record straight.

Your vague apology towards the end of the article is not adequate. A proper apology must be accompanied by a correction to inform readers that the information originally provided by The Vancouver Observer and The National Observer, was wrong. In the interest of fairness, your apology and proper correction must be publicized at least as widely as the false information that you wrongly published in the first place.

Before The Vancouver Observer deleted its tweets, they were retweeted more than 200 times to hundreds of thousands of people. One individual alone, Ms. Elizabeth May, who retweeted your tweet, has more than 140,000 followers on Twitter.

Some of your tweets that should never been made in the first place, have still not been deleted. To help you, I have attached .pdfs of five such tweets. Please delete these tweets and issue a proper correction to set the record straight, today.

Sincerely,
Vivian Krause
604.618.8110

Begin forwarded message:

From: VIVIAN KRAUSE <vivian.krause@me.com>
Date: April 20, 2015 3:39:32 PM
To: Linda Solomon Wood <linda@thevancouverobserver.com>
Subject: Re: Remaining Errors & Correction - Please resolve by 4 pm, Monday April 20, 2015

Ms. Solomon,

Please note that you have still not corrected the errors that I outlined in my letter of April 16, 2015 nor have you issued a proper correction. It is not sufficient to make corrections without

informing readers that the information initially provided by The Vancouver Observer was wrong.

Attached, please find all of the four letters that I sent to you last week. In particular, please note points #3, #4, #5, #6, #7, and #8. None of these errors have been corrected.

Under the circumstances, it is unreasonable for The Vancouver Observer to ask me for an interview.

Sincerely,
Vivian Krause

On Apr 20, 2015, at 02:41 PM, Linda Solomon Wood <linda@thevancouverobserver.com> wrote:

Hello Vivian,

We believe we have addressed every substantive error we made and apologized for it.

We also sent you a deliberate and careful letter asking your response on a number of salient issues.

We await your reply.

Kind Regards,

Linda

On Sat, Apr 18, 2015 at 9:56 AM, VIVIAN KRAUSE <vivian.krause@me.com> wrote:
Ms. Solomon,

None of the issues that I mentioned in my letter of April 16, 2015, have been addressed.

Please resolve the remaining issues by the end of the day on Monday, April 20, 2015. If there is a good reason why you are unable to resolve these issues by Monday, please let me know.

If my requests remain unaddressed and I don't hear from you by 4 pm, April 20, 2015, I will assume that you refuse to address the requests that I have outlined in my letters.

Please forward the attached letter to Mr. Danny Kresnyak and Ms. Jenny Uechi.

Sincerely,
Vivian Krause

Begin forwarded message:

From: VIVIAN KRAUSE <vivian.krause@me.com>
Date: April 16, 2015 6:32:49 PM
To: Linda Solomon Wood <linda@thevancouverobserver.com>

Subject: Remaining Errors & Correction

Ms. Solomon,

Please see the attached.

Sincerely,
Vivian Krause

Begin forwarded message:

From: VIVIAN KRAUSE <vivian.krause@me.com>
Date: April 15, 2015 12:35:46 PM
To: Linda Solomon Wood <linda@thevancouverobserver.com>
Subject: Apology must be accompanied by corrections

Ms. Solomon,

An apology needs to be accompanied by corrections to all of the errors.

My mailing address is:
#1641 Lonsdale Avenue, Suite #1046
North Vancouver, BC
V7M 2J5

Sincerely,
Vivian Krause

On Apr 15, 2015, at 12:02, Linda Solomon Wood
<linda@thevancouverobserver.com> wrote:

Vivian,

Here is the newsletter that went out this morning with the subject line in the email.

I will need your snail mail if you would like to receive VNMF financials.

Warm Regards,

Linda

----- Forwarded message -----

From: Vancouver Observer <vonews@response.vancouverobserver.com>
Date: Wed, Apr 15, 2015 at 5:59 AM
Subject: Duffy diaries story: updated, corrected, apology to Krause
To: jenny@thevancouverobserver.com

Trouble reading this email? [View it in a web browser.](#)



NEWSLETTER

APR 15TH, 2015

UPDATED: Diaries reveal Duffy spoke with Krause as government launched federal attack on charities

NATIONAL OBSERVER | Danny Kresnyak and Jenny Uechi

This article was updated with corrections on two occasions.

TOP STORIES



"Pollution cannot be free anymore": businesses and unions discuss carbon tax in Quebec

NATIONAL OBSERVER | Krystle Alarcon

Following the Act on Climate march in Quebec city this Saturday, union organizers, environmentalists and entrepreneurs discuss ways they can come together to create a greener economy in the province.



Canada's economy needs more diversification. Here's why.

NATIONAL OBSERVER | Danny Kresnyak

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NEWS | Jenny Uechi

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